



City of Newport Beach, CA
City Manager's Newsletter

TO: Mayor Hill & Council Members
FROM: Dave Kiff, City Manager
DATE: October 24, 2014

Please enjoy the attached newsletters...



COMMUNITY DEVELOPMENT DEPARTMENT

To: Dave Kiff, City Manager
From: Kimberly Brandt, Community Development Director
Subject: City Manager's Newsletter
Date: October 24, 2014

Building Division Receives Honor at City Council Meeting



At the October 14th City Council meeting, the Building Division was awarded the distinguished honor as a Class 1 agency by the Insurance Services Office (ISO). ISO considers Class 1 grade as exemplary commitment by an agency to building code enforcement. ISO has rated only three other cities in the nation as Class 1.

Staff Attends Training

Building Division staff attended education week offered by the California Building Officials Training Institute. The training offered a number of different seminars ranging from disabled access review to structural design.



**Congress for New Urbanism
Mariners' Mile Design Charrette
October 17-21, 2014**

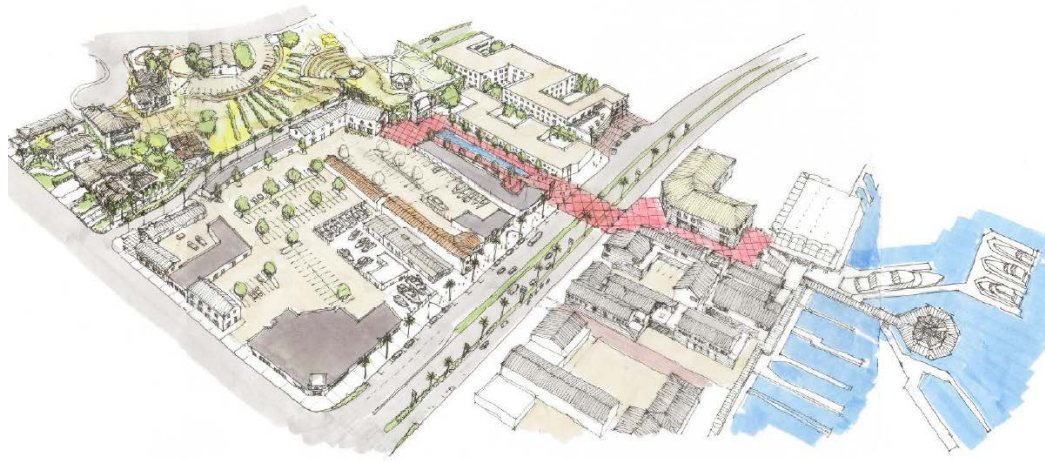
The Congress of New Urbanism (CNU) completed their five-day design charrette for Mariners' Mile with a presentation on Tuesday evening in the Civic Center Community Room. City staff was pleased with the level of public participation on each day of the charrette. Mariners' Mile is a unique area of the community that is traversed by a very busy stretch of Coast Highway, which has been identified by the City Council and community leaders as a potential revitalization area. The stakeholders did a great job communicating to the design team their ideas and concerns related to improving pedestrian connectivity, vehicle access, and availability of parking. In response to what they heard, CNU came up with two different conceptual design options for consideration.

What will happen next? By the end of November, CNU will provide the City with a written report and background information that supports their conceptual design recommendations. This report will be made available to both the community and to City leaders. We recognize that this is the beginning of a much larger and complex discussion of the Mariners' Mile area, and that CNU's rough concept options represent what may be the beginning of many different concepts that may be envisioned, developed, or discussed. Some of the more desired elements in these concepts may be worked into future modified concepts while other ideas may not. We anticipate that CNU's report will be included in future community discussions as the City works with OCTA on their study of the entire length of Coast Highway in the County, as well as future improvements both on public and private properties in Mariners' Mile.

In conclusion, we were very pleased that CNU chose Mariners' Mile for their annual design charrette, and we were also very impressed by the high level of creative enthusiasm shown by the talented CNU design team throughout the five days.



Potential Design Concept for a Waterfront Village at Mariners' Mile





FINANCE DEPARTMENT

ACCOUNTING • FINANCE & TREASURY • OMB • REVENUE

October 24, 2014

TO: DAVE KIFF, CITY MANAGER

FROM: DAN MATUSIEWICZ, FINANCE DIRECTOR

SUBJECT: CITY MANAGER'S NEWSLETTER

Bank of America Rebate

The FY 2014-15 first quarter Bank of America rebate was announced this week and the City will receive \$14,721.25. This quarterly rebate is the result of the City's participation in the Bank of America California Public Sector Group for purchasing card transactions and ePayables. Purchasing card transactions for the quarter ending September 30, 2014, totaled \$267,149.01 and ePayables vendor payments were \$824,106.28. We encourage authorized employees to use a City purchasing card when possible because it's less expensive than processing checks to vendors and the rebate is an added bonus. Thanks and recognition must go to the departments for using City purchasing cards, to IT for helping Finance with the technology issues, and to OMB and Accounting staff, many who have a role in these monthly processes. Bank of America acknowledged the success of our program at their annual Collective Card Forum last month. There are over 50 agencies in the California Public Sector Group and our program, which we started last fiscal year, is already one of their most successful for an agency of our size. You should see the amount of the larger city and the county refunds!

Corona del Mar State Beach Pay Stations

A contractor working for the City of Newport Beach started installing 12 new pay stations at the Corona del Mar State Beach parking lot beginning September 30. Installation was completed by October 3 and the pay stations went "live" on October 11. Since that time, our contract parking lot staff from the firm SP Plus is no longer routinely staffing the parking lot to accept payments and oversee its operation. However, SP Plus will have at least one staff member on site during the first few weeks of the transition to the pay stations and during busy periods to assist drivers with the new system and answer any questions.



Customers also have more payment options – in addition to taking cash, credit and debit cards, the machines also accept pay-by-phone payments, using the ParkMobile phone app. Paying by phone with ParkMobile enables customers to add time without having to return to a parking lot pay station. Since the parking lot is automated, customers have an option to pay for parking hourly, as well as daily. The hourly rate will vary based on the season, weekend or weekday, and time of day. The new parking rates for the Corona del Mar State Beach parking lot will be as follows:

PEAK SEASON (MAY-SEPTEMBER)	MONDAY THROUGH SUNDAY
6AM-9AM:	\$2.50
9AM-6PM:	\$4.00
6PM-10PM:	\$2.50
DAY MAXIMUM	\$15.00

OFF-PEAK SEASON (OCTOBER-APRIL) MONDAY THROUGH FRIDAY

6AM-10PM:	\$1.50
DAY MAXIMUM	\$15.00

OFF-PEAK SEASON (OCTOBER-APRIL) SATURDAY AND SUNDAY

6AM-9AM:	\$2.50
9AM-6PM:	\$4.00
6PM-10PM:	\$2.50
DAY MAXIMUM	\$15.00

MEMORIAL DAY, INDEPENDENCE DAY AND LABOR DAY

6AM-10PM	\$4.00
DAY MAXIMUM	\$20.00

***Please Pay
in Advance at
Pay Station***

*Weekdays: \$1.50/HR
Weekends: 6am-9am \$2.50/HR
9am-6pm \$4/HR
6pm-10pm \$2.50/HR*

***Payment
required
from 6am to 10pm***

FREQUENTLY ASKED QUESTIONS

Can I complete one transaction using multiple payment options?

Yes, if you want to combine payment methods you will be able to do so. However, you must use your credit card as the last payment method. You would input bills or coins first, and then charge the remaining balance to your credit card to complete the transaction.

What credit cards are accepted?

Visa, Mastercard, American Express and Discover Card.

Who and when do I pay?

Payment is required upon entry into the parking lot. You may pay at any of the 12 pay stations located throughout the parking lot or via any web enabled device through ParkMobile.

Once I have paid, can I leave and come back?

Yes, your payment is attached to your license plate. However, it does not reserve your parking space as parking is first-come, first-served. The parking lot may become full.

Does the pay station provide change?

No. Exact change is required for cash transactions.

What if I do not have a license plate?

You may use the last 4 digits of your Vehicle Identification Number (VIN) in lieu of your license plate.

I have a vehicle and a travel trailer, which rate do I select?

You will select the rate corresponding to how many spaces you are occupying. If you are occupying two spaces, select the "2 Spaces Hourly/Daily Rate"

I have a disabled placard, do I have to pay?

Yes. Standard rates apply.

I want to stay longer, can I add time and do I need to use the same pay station?

Yes, you can add time. Enter the same license plate and select the "Add-Time" option. You can pay at any of the 12 pay stations. You do not have to return to the pay station originally used. If you paid via ParkMobile, you may also remotely add time via your web enabled device.

Do I need to put the receipt on my dash board?

No. The receipt is for your records only. Your payment is attached electronically to your license plate.

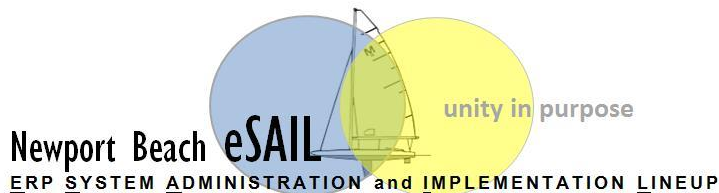
Are pay station display instructions only offered in English?

No. Instructions are available in Spanish, Vietnamese, French and German.

California MUNIS User Group

Tyler Technologies, our new Enterprise Resource Program (ERP) vendor, sponsored a California User Group meeting in Culver City on Tuesday, October 21st. Staff from IT, HR, Revenue, Accounting, and

Budget attended along with users from Mission Viejo, Beverly Hills, and Lakewood, to name a few agencies. Tyler staff demonstrated product features including dashboard options to assist users; Excel Cubes to extract and analyze data; self-service portals for employees, vendors and customers; Affordable Care Act reporting tools; and the CAFR Statement Builder product that can be used by Finance to prepare the City's Comprehensive Annual Financial Report. All in all it was an informative session, so much so that we offered to host next year's event!



2013-14 Financial Audit Preparations

Preparations have begun in our Accounting Division for the upcoming annual visit of our auditors, White Nelson Diehl Evans LLP. The auditors will be on site starting October 27 to begin the final phase of their test work on the 2013-14 Financial Audit and the Single Audit. You may see them around asking questions or observing processes. Please give them your assistance if they visit you with any questions. Test work is expected to conclude in about 2 weeks, but may be extended if needed.

2013-14 Financial Transactions Reports

Accounting staff completed the Special Districts Financial Transactions Report. This report is filed with the State Controller's Office annually, for the Newport Beach Public Facilities Corporation. The Newport Beach Public Facilities Corporation was formed to assist the City in financing public improvements, including a public library and most recently the civic center project. Additionally, Accounting staff completed the annual Cities Financial Transactions Report, which is also filed with the State Controller's Office. This report presents a preliminary financial picture of the City, in a format specified by the State. The report is prepared prior to the final closing of our books and our financial statements audit. Our final, audited fiscal year 2013-14 financial information will be presented in our Comprehensive Annual Financial Report (CAFR).



Newport Beach Fire Department Office of the Fire Chief

DATE: October 24, 2014

TO: Dave Kiff, City Manager

FROM: Scott Poster, Fire Chief

SUBJECT: CITY MANAGER'S NEWSLETTER

Sunday, October 12, the Fire Department celebrated Open House and Fire Service Day at the Santa Ana Heights Fire Station. The weather was picture perfect and the event was very well attended including Mayor Hill, and with Council members Curry, Henn, Petros and future member Dixon. Everyone enjoyed themselves with great feedback from the community.



The event featured live rescue and fire demonstrations, along with Fire and Lifeguard apparatus displays, including our antique fire engine normally housed in our Balboa Island Fire Station. Station tours, CERT displays, safety information, along with a kids jump house and face painter kept everyone of all ages busy, informed, and entertained. Everyone from the Department pitched in including administrative, life safety services, and fire and marine operations staff. Our Firefighters' Association provided incredible lunch service for all of our attendees.



Our Open House coincides with Fire Prevention Week, which commemorates the great Chicago Fire of 1871. This year's theme is "Working Smoke Alarms Save Lives, Test Yours Every Month." In support of this important message, the Fire Department provided free detectors to the first 100 families. Did you know that almost (60%) of reported home fire deaths from 2007 to 2011 resulted from fires in homes with no smoke alarms or no working smoke alarms?



We are already looking forward to next year's event!



FIRE OPERATIONS

NBFD All Hazard-All Risk

A recent Orange County Grand Jury report was critical of fire departments and their focus on firefighting, even though the statistics show fires are down nationally. The Newport Beach Fire Department has always had a broader mission profile than just firefighting. We are recognized for our involvement in pre-hospital care and innovative programs like START Triage. However, in the 21st century, the fire department has become the all hazard-all risk department, due to the changing threats to public safety.

The Newport Beach Fire Department prides itself on proactively dealing with emerging threats. The recent Ebola outbreak, and the exposure of healthcare workers in Texas, triggered the fire department to upgrade its awareness and response capability to deal with any outbreak of an extremely infectious viral illness. The possibility of exposure to an infectious case of Ebola here in Newport Beach is low. However, exposures to serious viral infections like the H1N1 flu are likely. During the past week, we provided additional training to our personnel. We upgraded our protective clothing and equipment to deal with these types of health care emergencies. The goal is to isolate the outbreak and eliminate its spread, thus ultimately minimizing the impact on the public.

Another emerging threat that the fire department has identified is the Active Shooter Incident (ASI). The fire service and law enforcement in Orange County have developed a comprehensive plan to work collaboratively on an ASI event. The plan involves law enforcement dealing with the shooter and providing force protection to fire department personnel treating and evacuating the injured. This week, NBFD and the NBPD are jointly training. The training has been invaluable in providing an opportunity for both the Police and Fire to work collaboratively to ensure we are ready to deal with this type of scenario.

The NBFD stands ready to handle emergencies of all kinds, big and small (including fires, yes, we still have fires). As the world changes and new hazards threaten the public, we will aggressively prepare to address and mitigate them. We have been proudly serving and protecting the public in Newport Beach for over 100 years and we will continue to do so for the next 100 years.

TRAINING SERVICES

Ocean Survival Training – Pier Jump

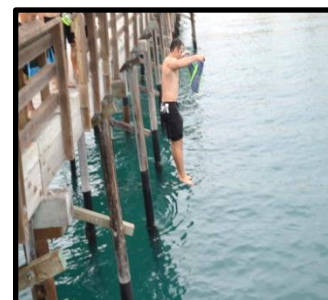


The Fire Department began the final phase of our Open Water Rescue/ Survival Training in October. The Training was designed to occur in three separate phases in order to acclimate and educate fire personnel to the dangers and conditions associated with water rescues.



Phase one introduced firefighters to basic water survival skills including an introduction on how to use rescue buoys and flotation devices in a rescue setting. Phase two introduced firefighters to swimming in the ocean and utilizing water rescue techniques. Phase three will introduce firefighters to open ocean swimming, patient extrication from the shoreline, use of rescue paddleboards, and how to operate in and around the pier.

Although we have many accomplished swimmers and former lifeguards throughout our ranks, we must ensure that everyone, regardless of water experience, has some degree of comfort and survival skills in order to self-rescue if the situation ever presents itself.



MARINE OPERATIONS

Newport Beach has continued to experience warm weather and water temperatures during the month of October. The weather has averaged in the mid to high 70's, and the water temperature has been in the high 60's-70 degrees.

October Stats 2014			
Rescues	Prevents	Medical Aids	Attendance
136	5132	243	361,700

Notable Events:



September 14-28, 2014, Seasonal Lifeguard Hayden Hemmens participated in the Life Saving World Championships, held in France. The United States Lifesaving Association (USLA), the professional association of beach lifeguards and open water rescuers, selected 12 young men and women that illustrate high standards for readiness and fitness set by the Association. Hayden made an excellent showing during the 14-day event. He competed in seven events, earning American record times in all of them.

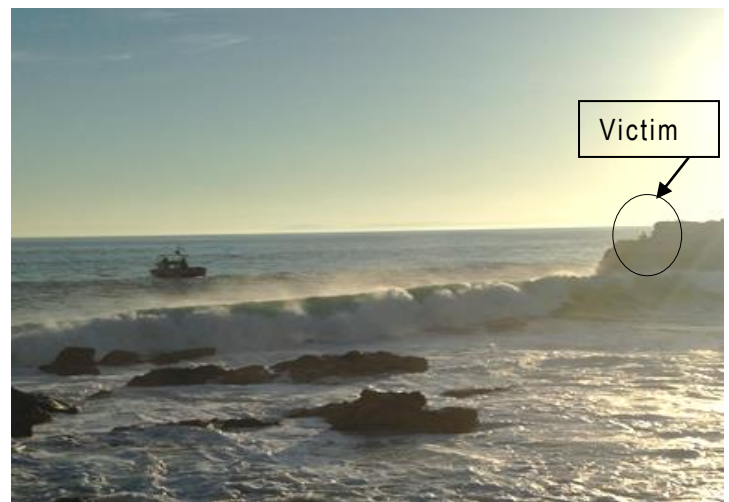


Hayden Hemmens preparing for the 200 meters with obstacles. He was the only one on the US Youth team to qualify for the finals, where he placed 7th.



Hayden transitioning from the Surfski to the Paddle Board in individual Ironman, placing 10th.

On October 6, 2014, Lifeguard Officer Mike Ure rescued a swimmer from Ladder Rock. Around sunset a south swell, with waves reaching 6-8 feet came into the cove, forcing the victim to climb up the rocks. Officer Ure swam out to the rocks and convinced the swimmer to jump towards him. Officer Ure wrapped his buoy around the swimmer and swam towards the waiting rescue boat. This was an impressive rescue by a solo lifeguard in a treacherous cove with heavy surf.



Emergency Operations Center (EOC) Exercise



On October 16, the City held an EOC drill in conjunction with the Southern California Great Shakeout. This was the second EOC drill of 2014, for the EOC staff that serve as secondary and tertiary. The drill provided an opportunity to introduce and train staff on the City's new EOC.

At the conclusion of the drill, EOC staff was provided orientation on the City's new emergency drinking water trailer by Utilities staff. Thank you to all City staff that participated. Together we are more prepared to respond and recover from a disaster!



LIBRARY SERVICES DEPARTMENT



October 24, 2014

To: Dave Kiff, City Manager

From: Tim Hetherton, Library Services Director

Subject: City Manager's Newsletter

Library Services

The State of the Book

I recently had the opportunity to speak at the Newport Beach Author's Workshop and Book Fair on "The State of the Book." I assured the audience of about 150 book lovers and authors, that printed books and eBooks both share a bright future.

Hat's Off to Volunteers

I also had the honor of expressing my gratitude to a group of about 65 volunteers that attended a brunch on Tuesday morning. The library is fortunate to have over 250 individuals who volunteer for the Friends of the Library, Literacy Services, Teen Services, Children's Services, Tech Services and the NBPL Foundation. The Newport Beach Public Library could not provide such outstanding resources, services and programming without the support of our volunteers.



Literacy Services

Over 60 learners and tutors showed up to hear speech pathologist Margaret Watkins talk about "Accent Reduction." This interesting lecture provided valuable instruction for minimizing accents and improving communication skills with tips on how to engage in small talk and other conversational exchanges.

Tricks and Treats

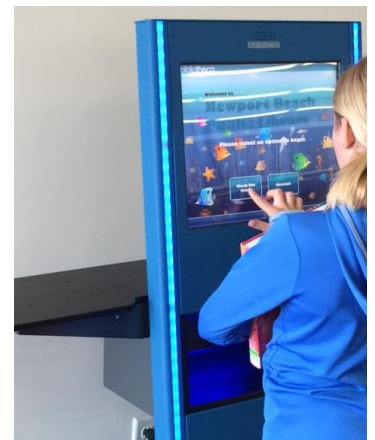
Kids will be treated to some spooky Halloween crafts at all library locations this week and next. Teens will be telling tales at Pajama Storytime Monday night and enjoying their own Halloteen Hangout on Wednesday afternoon. All in all, a pretty spooktacular week at the library with a staff Halloween Chili Potluck on Thursday to top it off.

New Printers

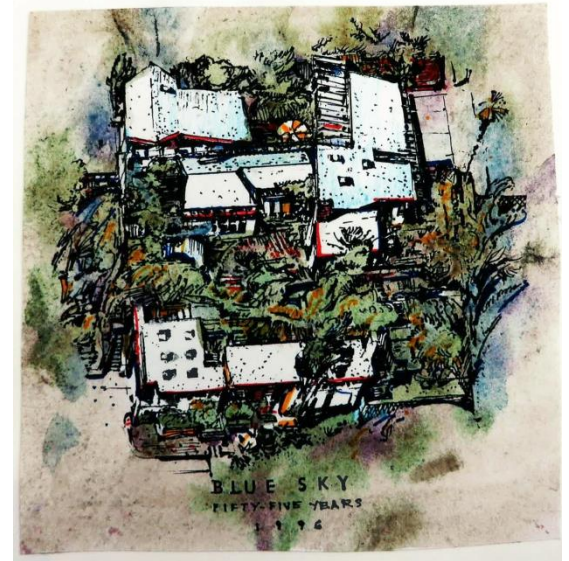
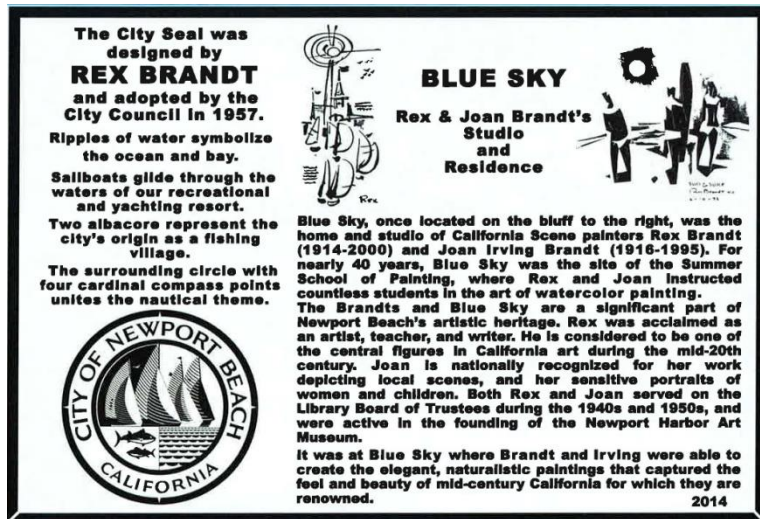
Over the next few weeks IT will be replacing all of the public printers with wireless versions. This will allow customers to print from Library laptops and their own devices.

Self-Check Kiosk in Central Children's Room

Bibliotheca installed a new Self-Check Kiosk on Wednesday in the Children's Room at the Central Library. A generous donation from the Friends made this possible. The new self check machine arrived just in time for our first grade class visit on Tuesday, October 21.



Cultural Arts Services



City Pays Tribute To Legendary Artist Rex Brandt

Recognizing the important role he played both as an artist and member of the Newport Beach community, the Newport Beach City Arts Commission will honor the life and art of California scene painter Rex Brandt with a plaque dedication, special program and art exhibit beginning Saturday, November 1 and running through December 15.

Rex Brandt and Joan Irving/ "Blue Sky" Dedication Ceremony: November 1, 11 a.m.

Rex Brandt, who lived and worked in Corona del Mar for most of his life, created hundreds of paintings of Southern California coastal scenes, many of them set in Newport Beach, Corona del Mar and Balboa Bay. The location of his residence and studio, "Blue Sky" in Corona del Mar, was recently designated a "Historic Point of Interest" by the City of Newport Beach. A plaque bearing this designation will be unveiled at a ceremony to be held on Saturday, November 1 at 11 a.m. at the end of Goldenrod near the historic Goldenrod Footbridge.

Rex Brandt Art Exhibition: November 1 – December 15

An exhibit of original Rex Brandt watercolors will be on display at the Central Library beginning November 1 at 9 a.m. The art exhibition will feature a retrospective overview of original Rex Brandt watercolors. In addition, there will be a projected visual presentation of Brandt paintings along with photographic images of the artist painting on location in Newport Beach.

Centennial Celebration Program: November 1, 2 p.m.

A special program, featuring an overview of the life and art of Rex Brandt by exhibit curator Gordon McClelland, will begin at 2 p.m. in the Friends Meeting Room at the Central Library, 1000 Avocado Avenue, Newport Beach. Special guests E. Gene Crain, artist George James and Rex Brandt's daughters Joan Scarboro and Shelley Walker will be in attendance and participate in a discussion and Q and A session. A reception hosted by the City Arts Commission will follow from 3-5 p.m. in the Bamboo Courtyard at the Central Library.



MUNICIPAL OPERATIONS DEPARTMENT

October 24, 2014

TO: Dave Kiff, City Manager

FROM: George Murdoch and Mike Pisani, Co-Directors

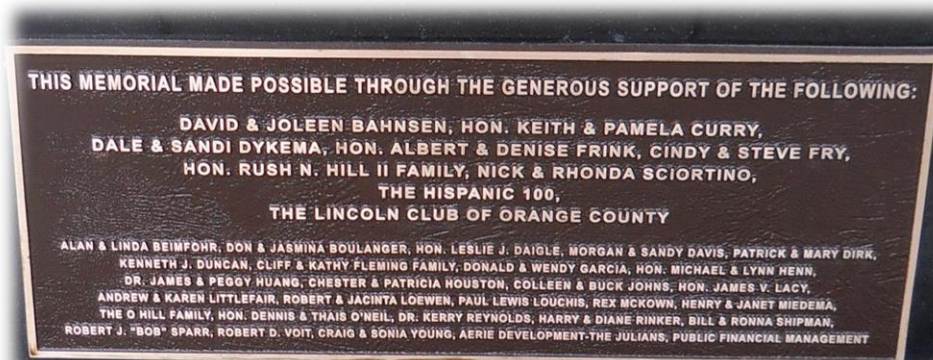
SUBJECT: *City Manager's Newsletter*

Restoration of Ronald Reagan Statue and Plaques



Last week, staff coordinated with Restoration Artechs for the restoration of the bronze Ronald Reagan statue and plaques at Bonita Canyon Sports Park. Restoration Artechs is one of a few businesses qualified to service national and historical monuments in the United States.

The restoration process required stripping and cleaning the statue and plaques, followed by the application of stain and protective coating. The statue and plaques will continue being maintained by the company on a periodic basis.





MUNICIPAL OPERATIONS DEPARTMENT

Planters Renovated and Landscape Enhanced



Planters (above photos) at the Washington Street restrooms, West Newport Parking lot, and Grant Howald Park have recently been renovated. Worn out plant material were replaced with California-friendly drought tolerant succulents and aloes.



In addition, staff coordinated with City contractors on the final phase of a landscape enhancement to the south ramp of Newport Boulevard. The ramp is a focal point of the much larger “Arches Interchange”, which connects Newport Boulevard to West Coast Highway.

Ornamental grasses, several types of aloes, daylilies, a rose variety, and a thin edging of low-growing succulents replaced the dated and inconsistent vegetation that was once there.

In addition to beautifying the areas, the plantings were selected with water conservation in mind. Kudos to Parks Maintenance staff members Bob Martinez and Anthony Petrarca for overseeing the renovation and enhancement projects!



MUNICIPAL OPERATIONS DEPARTMENT

Update: Irvine Avenue Medians

The Irvine Avenue median landscaping has steadily progressed after its initial conversion in the fall of 2012. The plants have found a strong foothold and are beginning to thrive, garnering compliments from the local residents.

Parks Division staff has worked with our contractor, Park West Landscape to expedite this resurgence with proper weeding and trimming regiments, the use of synthetic and organic fertilizers, and some irrigation modifications as well. The current drought and warm weather have provided the California-friendly plants the perfect conditions to thrive.





NEWPORT BEACH POLICE DEPARTMENT OFFICE OF THE CHIEF OF POLICE

TO: Dave Kiff, City Manager

FROM: Jay R. Johnson, Chief of Police

DATE: October 24, 2014

SUBJECT: CITY MANAGER'S NEWSLETTER

Joint Training for Police & Fire Departments

All this week, the Police Department has facilitated joint training sessions with both Police and Fire Department personnel. Lieutenant Evan Sailor and Sergeant Mario Montero were responsible for organizing the training, which included both classroom instruction and practical exercises. At the core of each class was a single message: a unified response from law enforcement and fire services is critical in saving lives.

In the case of an Active Shooter incident, for example, a coordinated and rapid response from both of our agencies would be required in order to minimize casualties. The Police Department's primary objective in this type of situation may be neutralization of the threat... but law enforcement also needs to provide security to EMS personnel and to establish safe corridors for rescue task forces to access the impacted area. EMS and rescue personnel, on the other hand, must be familiar with the policies and procedures used by law enforcement during a critical incident. By training together, both groups are able to collaborate and coordinate more efficiently and to gain a new understanding of roles each will play in a large-scale emergency.



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the

In the unfortunate event that such an incident occurs in our City, our staff is now more prepared than ever to respond in a cohesive and collaborative manner. I am grateful to Lt. Sailor and Sgt. Montero for their diligence in planning this course of instruction, and I would like to thank all of the Police and Fire personnel who participated in any of the 12 training sessions.

Volunteer Milestone



***Pictured (left to right): Lt. Brouwer,
Volunteer Scarboro, and Deputy Chief McGill***

On Thursday, October 16, Volunteer Jerry Scarboro was recognized for donating over 2,000 hours of service to the Department's Volunteers in Policing (VIP) Program since becoming a member in 2006. Jerry regularly traverses the City each Wednesday, conducting Vacation Checks while homeowners are out of town. Jerry's milestone was recognized by both Lt. Jeff Brouwer and Deputy Chief David McGill, who presented him with his hard-earned 2,000 hour pin.

The VIP Program has been in existence since 1999, with two original members still serving. Over 76,000 hours have been donated by the 27 active VIPs, with one member donating more than 6,600 hours. Volunteers provide an invaluable service to the Police Department and Community, performing duties such as vacation checks, illegal sign removal, crime alert distribution, and assisting at special events throughout the year.

"Team Kids Challenge" a Huge Success at Mariners Elementary School

Over the course of the last five weeks, students at Mariners Elementary School have partnered with Team Kids and NBPD to do some amazing things for the Community. During the Team Kids Challenge, the students learned to address real-world issues such as homelessness, hunger, safety, and the environment.



Officer Dave Darling (above), Lt. Damon Psaros, and Officer Michael Striek (right) mentored Mariners Elementary students during the Team Kids Challenge



During the first week, Team Kids organized an assembly at the school to introduce the program and the police officers, firefighters, parents, and Team Kids staff members who would act as mentors throughout the course of the Challenge. The students are then given a significant amount of autonomy and responsibility; they choose the issues to address and the methods they will use to make an impact on the world around them. Over the next four weeks, the students decided on four different issues and set up four separate challenges for their school:

- Challenge #1: End Homelessness! – Goal: collect 400 gently-used shoes for the Someone Cares Soup Kitchen
- Challenge #2: Support other Kids! – Goal: collect 400 gently-used children's books for Pomona Elementary School
- Challenge #3: Care for Animals! – Goal: collect 400 gently-used towels and blankets for the Pet Rescue Center
- Challenge #4: Carnival! – Goal: plan a school-wide Carnival that raises funds for the Pet Rescue Center, voted for by the students



Images from the Mariners Elementary School Team Kids Carnival, which was organized and planned by students and their Team Kids mentors. All proceeds raised were directed to a local charity, the Pet Rescue Center, which was also selected by the students.



The Team Kids carnival took place on Friday, October 17, at the Elementary School. Newport Beach Police Department personnel, including Deputy Chief David McGill, Lieutenant Jeff Brouwer, and Officer Michael Striek, were on-site to support the students.

I applaud the students at Mariners Elementary School for their powerful commitment to the Community and for their hard work to positively affect the world around them. Newport Beach Police is also proud to partner with Team Kids. Their program provides the Challenge at no cost to the school or students and ensures that 100% of the funds raised by these children are delivered to the selected charities and beneficiaries. For more information on Team Kids, please see www.teamkids.org.

Scam Awareness Advisory

Aggressive scammers continue to call businesses and residents throughout Orange County under a variety of guises: pretending to be from a utility company (i.e. Southern California Edison) or a government agency, or to be a family member in distress. The scammers may harass the persons they speak to, escalating to threats that utilities will be disconnected, or that a warrant or arrest is imminent, if payment is not received. In other cases, the scammers impersonate family members who are in trouble and need funds quickly.



The scammers will then request immediate payment via a Green Dot Money Pak card or a wire transfer; both of these payment methods should be highly suspect if requested by an unknown person. Green Dot Money Pak cards are reloadable debit cards, which are not linked to a specific bank account. They are virtually untraceable once money is loaded onto the card. Once the money is sent with a wire transfer, there is no way to stop the transaction. If the money is sent to a foreign country, U.S. authorities have no jurisdiction to pursue the matter and authorities rarely, if ever, are able to recover the consumer's payment.

The IRS, local law enforcement, and utility companies will never contact you demanding immediate payment. Also, they will not request payment via a prepaid/reloadable debit card.

Here are general tips to help you avoid the various scams mentioned above:

- For calls from alleged utility companies or government agencies: Do not give out any personal information until you have verified the identity of the caller. Ask the caller for their name, department, and business phone number. Confirm that information by calling the organization at a phone number found on the internet or through official correspondence/billing statements. If the caller refuses to provide this information, terminate the call and report the incident to the police immediately.
- For calls from an alleged grandchild or other family member: Do not fill in the blanks for the caller. Often, they do not know the name of your loved one, but are relying on you to provide that information. Ask callers to identify themselves. (If you do not provide them any information, they will likely hang up.) Also, verify the whereabouts of the alleged caller by contacting other family members - or use a number you already have on file to reach the person they claim to be. Do not use telephone numbers provided by the caller.
- Never give out personal identifying information, such as bank account or credit card account numbers, to anyone you do not know.
- Be wary of anyone attempting to collect a debt by telephone or email.
- Seniors are more susceptible to be victimized in these types of scams, so keep your elderly relatives informed about these incidents.

Don't forget to share this important information with family members! If you are concerned that you've been targeted by a scam artist, please call our non-emergency line at 949-644-3717.



To: Dave Kiff, City Manager
From: David A. Webb, Public Works Director
Date: October 24, 2014

ANOTHER MARINA PARK MILESTONE IS MET— THE BUILDING STRUCTURAL STEEL IS GOING UP!

The Marina Park project is making great progress and remains on schedule and under budget. Along with the undergrounding of the existing overhead utilities and foundation work currently taking place, the main building structural steel framing has begun!

Given the proximity to the ocean, a high performance specialty coating is being applied to all exposed structural steel which will prevent corrosion. This picture is the first glimpse of the future Marina Park community center!



For more information and project updates, please visit the City's website at www.newportbeachca.gov/MarinaPark or contact the Marina Park Hotline at (949) 644-3366.

WATER QUALITY COMPLIANCE PERMIT

National Pollutant Discharge Elimination System (NPDES) is a fancy name for the City's Water Quality Compliance Permit. The permit is issued by the State Water Quality Resources Control Board (SWRCB), and requires the City take measures to improve water quality in Newport Bay and our Ocean. It's a rather complex document – 93 pages and includes dozens of compliance measures; one of which is inspecting construction sites, commercial/industrial sites and restaurants to ensure proper controls and maintenance practices are in place to make sure no untreated "runoff" from the properties enters our bay and ocean. The City's water quality inspection program is comprehensive and last year alone City staff completed a total of **1,500 inspections**.



Example of a clean jobsite

Other NPDES "fun facts" from last year, the City:

- Swept 36,323 curb miles collecting almost 11,000 tons of debris
- Collected 30,922 tons of solid waste
- Cleaned 3,234 catch basins collecting 413 tons of debris
- Collected 1,360 gallons of used oil
- Received 12 water quality grant projects totaling **\$5.3M!**

CITY EMPLOYEE'S RECEIVE DROUGHT TRAINING BASICS

In July 2014 Governor Brown enacted a law requiring all water suppliers implement drought plans. In response, City Council declared a "Level One" drought requirement as defined in the City's Municipal Code. This law requires various water saving elements including assigned watering days and limiting the time residents can water their yards.

On October 8, Public Works and the Municipal Operations Department (MOD) provided a Customer Service Training session for front line customer service employees on these Level One requirements. A presentation highlighting the State law and where the City gets its water was given. Employees were provided various brochures and answers to frequently asked questions that they will likely encounter. This new law requires interdepartmental coordination to implement our plan, from data programming and customer service to public outreach and monthly reporting requirements to the State.



Please visit www.newportbeachca.gov/water to see the latest information or call the drought response line at 949-644-3388.

PUBLIC WORKS WELCOMES TWO NEW STAFFERS, BEN DAVIS AND JASON LOYA!

Ben Davis joined the Public Works Team on October 13 as a full time Associate Civil Engineer. Ben is originally from Orange County and relocated to Northern California and received his B.S. and M.S. in Civil and Environmental Engineering from San Jose State University. He worked for the Alameda County Public Works Agency for the last three years as an Assistant Engineer and recently passed the exam to become a registered Professional Civil Engineer. Ben enjoys mountain biking and watching football. He recently relocated to Corona Del Mar with his wife, Agnes and two year old son, Dominic. Welcome to the team, Ben!



Jason Loya joined the Public Works Team as a part-time intern on October 21. Jason currently lives in and works for the City of Chino Hills as a part-time Recreation Coordinator. He received his B.S. in Management and Human Resources from California State Polytechnic University, Pomona and is interested in pursuing further education as well as a career in Public Administration. In his free time Jason enjoys playing slow-pitch softball, staying active, and managing his fantasy football team. He looks forward to the opportunity of gaining additional knowledge from the Public Works Department. Welcome to the team, Jason!

To: Dave Kiff, City Manager

From: Laura Detweiler, Recreation & Senior Services Director

Date: October 24, 2014

Parks
Make
Life
Better!

RSS Learns To Communicate

Over 25 Recreation and Senior Services (RSS) staff attended a Communications Workshop on October 9 and 16, 2014. Senior Recreation Leaders, Coordinators, Senior Lifeguards, Administrative Support Technicians, Fiscal Clerks, Administrative Assistants, and Supervisors attended the eight hour training held over two days. The workshop was conducted by Marilouise Carlisle, a professional trainer with her own company, Carlisle Communications, as well as at UC Irvine University Extension. Carlisle's area of expertise is communications, which she has taught to major corporations, working professionals, organizations such as the Cities of Irvine and Newport Beach, the California Park & Recreation Society, and Women In Leisure Services.



OCTOBERFEST!

The OASIS Senior Center held their annual Oktoberfest Luncheon on Friday, October 18. The crowd of 150 ate, sang and danced to the Main Street Oompah Band. Each person in attendance received a German themed lunch along with a Samuel Adams Oktoberfest beer. This annual celebration is one that the seniors look forward to year after year.



RUMMAGE SALE

The annual Friends of OASIS Boutique/Rummage sale on October 3 and 4 was another huge success, thanks to the hundreds of volunteers who participated. Items were received, stored, sorted, priced, displayed and sold netting \$23,000! It was another incredible example of the dedication and teamwork of the wonderful volunteers at the OASIS!



OASIS Flu Shot Clinic

On Wednesday, October 15, the OASIS Senior Center hosted its annual Flu Shot Clinic. This year, Hoag Hospital Department of Community Health provided the nurses and serum. Over the course of two hours, 230 participants were administered the shot. This is a vital, free service for the seniors and Newport Beach residents.

OASIS hosts a flu shot clinic every October to help with vaccinations against influenza. Mark your calendars for 2015!

Family Fun Day Fall Festival

The Recreation & Senior Services Department has been working on hosting a series of local community events at different parks throughout the City. The purpose of which is to bring the community together in a fun and friendly environment for the whole family.

This upcoming Sunday, October 26, the Family Fun Day Fall Festival will take place at Bayview Park. Join us from 11:30am-2:00pm for hot dogs, games led by a game master, face painting, arts & crafts, and more. Dress up your dogs and have them compete in the Dog Costume Contest! There are sure to be quite a few fun and funny costumes with our furry friends for all to enjoy. Just remember to keep your dogs leashed at all times, with a leash no longer than six feet long; to ensure everyone has a good time.

All attendees are encouraged to walk or bike to this event, as parking is limited.





Something to Ponder

“There is a child in every one of us who is still a trick-or-treater looking for a brightly-lit front porch.

—Robert Brault



Things To Do In Newport Beach:

<input type="checkbox"/>	Sat. 10/25 2-4pm	Marine Protected Hike Meets at Little Corona Life Guard Tower FREE
<input type="checkbox"/>	Sun. 10/26 11:30am-2pm	Family Fun Day Bayview Park - Mesa & Bayview Ave FREE
<input type="checkbox"/>	Sun. 10/26 5-7pm	Buck Gully upper Loop Evening Hike Newport Coast Cmty Cntr (Parking Lot) - 6401 San Joaquin Hills Rd. FREE
<input type="checkbox"/>	Wed. 10/29 10-11am	Nutrition & Daily Health Tips-Women's Health Lecture Series OASIS - 801 Narcissus Ave FREE
<input type="checkbox"/>	Fri. 11/7 8:30-11:30am	Buck Gully First Habitat Restoration OASIS - 5th & Marguerite Parking Lot FREE
<input type="checkbox"/>	Mon. 11/10 9-11am	Buck Gully Flora & Fauna Hike OASIS - 5th & Marguerite Parking Lot FREE
<input type="checkbox"/>		
<input type="checkbox"/>		